

It is very important to keep Video Relay Service(VRS) for Deaf individuals to communicate at work and to keep their job. To skyrocket the possibility of Social Security Disability income they lost the jobs due to communication issues. It is difficult to file the complaint against the contractors for discriminatory actions. It is blessing for the contractors and Federal Government to learn that VRS is available for Deaf individuals. They discovered VRS very practiable and wonderful to use. I want to see it become an important real-time communication service. The VRS is for me closer to functional equivalency than other telecommunications services. Please adopt the appropriate rate and regulatory requirements to ensure the continued development of technology and multi-vendoring of VRS.